

Health for all

Reflections

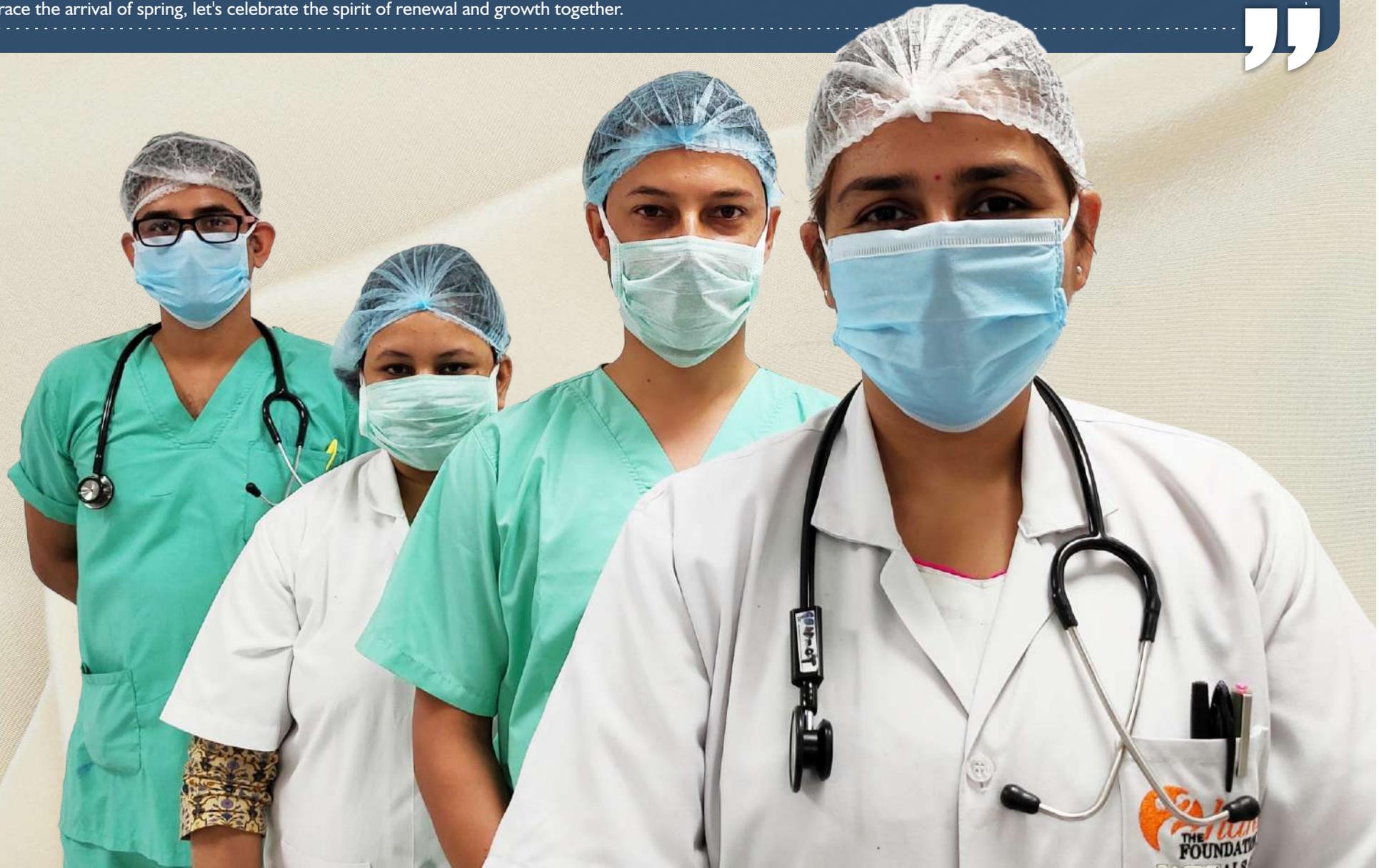
Hans Hospital, Haridwar | Hans Hospital, Satpuli | Hans Clinic, Kotdwar

FEBRUARY 2024

Welcome to the February edition of our Employee Newsletter,

where we bring you the latest happenings, important updates, and exciting news from our hospital group. We've revamped the newsletter this time around, aiming for an even more engaging experience. We hope you'll find it enjoyable and informative.

As we embrace the arrival of spring, let's celebrate the spirit of renewal and growth together.



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February 2024

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THFH Core Values



UNQUESTIONABLE INTEGRITY

is a core organizational value of THFH that emphasizes.

- 1. Honesty and Transparency:** Our employees are expected to maintain honesty and transparency in their interactions with colleagues, patients, and stakeholders, fostering open communication to build trust and uphold ethical standards.
- 2. Ethical Decision-Making:** Ethical decision-making is crucial for all aspects of patient care, financial matters, and organizational policies, requiring employees to consider the impact on patients, colleagues, and the community.
- 3. Compliance and Regulatory Adherence:** Healthcare regulations and standards are crucial for employee integrity, requiring strict adherence to laws, policies, and guidelines to ensure safe and ethical healthcare services.
- 4. Patient Confidentiality:** All employees must adhere to strict protocols to protect patient privacy and confidentiality, ensuring the confidentiality of sensitive information and maintaining trust in their care.
- 5. Professional Conduct:** Employees are expected to maintain high standards of professionalism in interactions with patients, colleagues, and the community, demonstrating respect and empathy to maintain the hospital's reputation and patient satisfaction.
- 6. Accountability:** We build a culture of accountability that encourages individuals to take responsibility for their actions and decisions, ensuring transparency in addressing mistakes and identifying opportunities for improvement.
- 7. Zero Tolerance for Fraud and Corruption:** We exhibit zero tolerance for fraud and corruption, implementing robust anti-fraud measures and reporting mechanisms to maintain financial and ethical integrity.

Thus, we prioritize "Unquestionable Integrity" as a core value, prioritizing trust, ethical considerations, and patient and community well-being in decision-making processes.



Operational & Clinical Highlights

Hans Hospital, Haridwar

12,504

TOTAL OPD

Ophthalmology : 12,015
ENT : 489

681

SURGERIES

Ophthalmology Surgeries : 679

Hans Haridwar's 380 Opthal surgeries performed at Satpuli. These surgeries are not added in Hans Haridwar surgeries.

ENT Surgeries : 2

Hans Haridwar's 17 ENT surgeries performed at Satpuli. These surgeries are not added in Hans Haridwar surgeries.

97%

PHACO SURGERIES THIS MONTH & 3% SICS

35 minutes

STAY TIME OF APPOINTMENT PATIENTS IN THE HOSPITAL

37%

NEW PATIENT% THIS MONTH

Painless surgery has considerably impacted the patient experience.

1,969

OPTICAL DISPENSING THIS MONTH

66%

OPTICAL CONVERSION% THIS MONTH

6,741

PHARMACY DISPENSING THIS MONTH

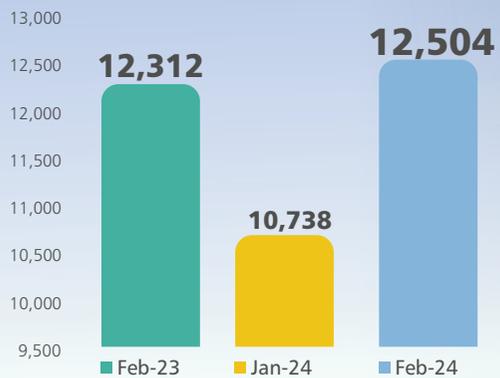
60%

PHARMACY CONVERSION% THIS MONTH

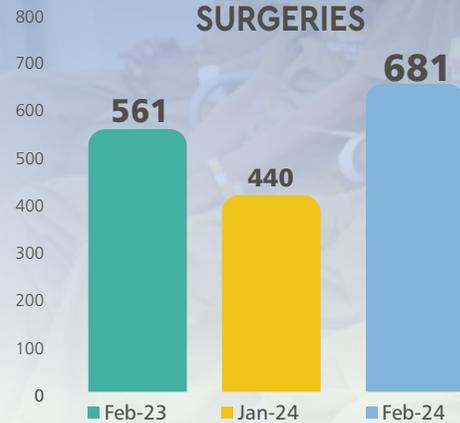
Comparative Performance Analysis

Hans Hospital, Haridwar

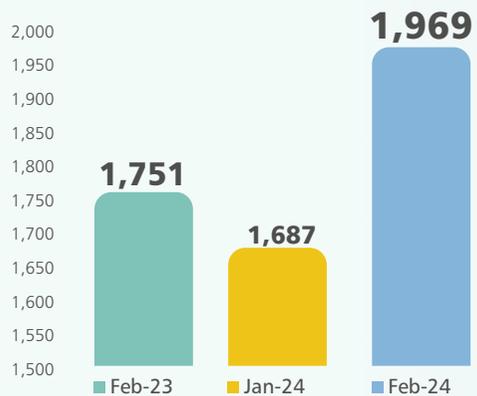
OPD



SURGERIES



OPTICALS DISPENSED



PHARMACY DISPENSED





Operational & Clinical Highlights

Hans Hospital, Satpuli

8,218
TOTAL OPD

1,620
SURGERIES

Ophthalmology : 1,468
General Surgery : 95
Orthopedics : 15
Obs & Gynae : 12
ENT : 30

3,356
RADIOLOGY

X-Ray : 1,725
ULTRASOUND : 610
CT-SCAN : 210

65%
NEW PATIENT%
THIS MONTH

Painless surgery has considerably impacted the patient experience.

2,100
TOTAL ADMISSIONS

Ophthalmology : 1,756
General Surgery : 104
Internal Medicine : 95
Orthopedics : 49
Obstetrics Gynaecology : 24
Pediatrics : 19
ENT : 53

198
EMERGENCY FOOTFALLS

153
DIALYSIS

10
TOTAL DELIVERIES

Comparative Performance Analysis

Hans Hospital, Satpuli

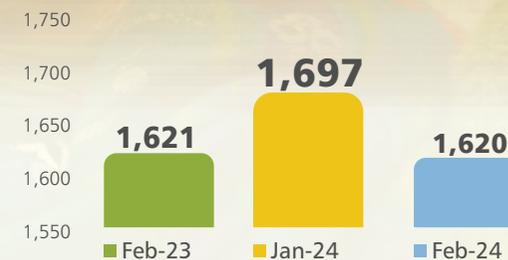
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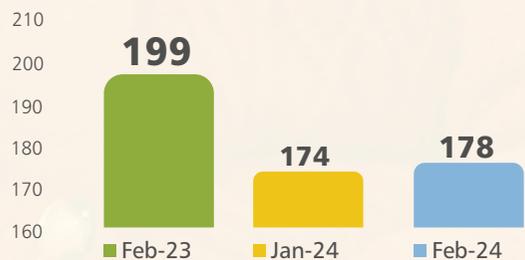
ADMISSIONS



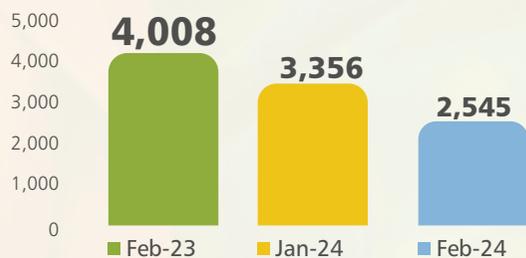
SURGERIES



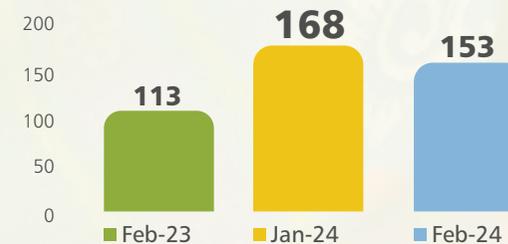
AVERAGE DAILY OCCUPIED BEDS



RADIOLOGY INVESTIGATIONS



DIALYSIS





Operational & Clinical Highlights

Hans Hospital, Kotdwar

2,242

TOTAL OPD

- Ophthalmology : 1,585
 - ENT : 294
 - General Surgery : 9
 - General Medicine : 354
-

201

SURGERIES

- Ophthalmology : 180
 - ENT : 14
 - General Surgery : 6
 - Orthopedics : 1
-

1,550

PHARMACY DISPENSING THIS MONTH

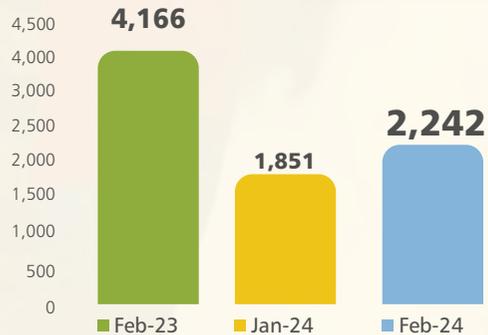
389

OPTICAL DISPENSING THIS MONTH

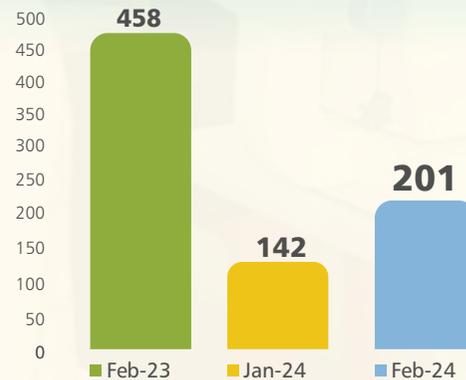
Comparative Performance Analysis

Hans Hospital, Kotdwar

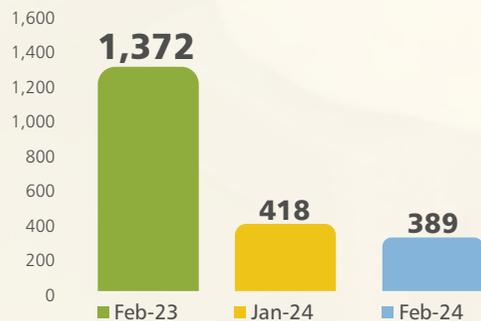
OPD



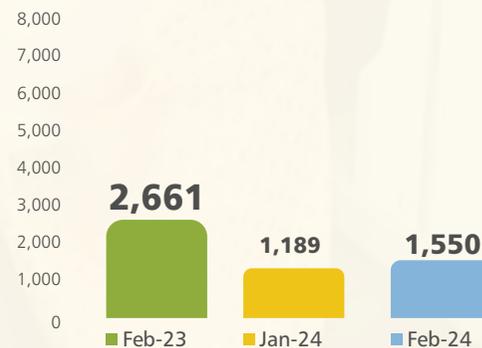
SURGERIES



OPTICALS DISPENSED



PHARMACY DISPENSED



National Accreditation Board for Hospitals & Healthcare Providers

(Constituent Board of Quality Council of India)

CERTIFICATE OF ACCREDITATION

The Hans Foundation Eye Care
(A Unit of the Hans Foundation)
NH 58, Delhi Haridwar Highway, Bahadarabad
Haridwar - 249402, Uttarakhand

has been assessed and found to comply with
Accreditation Standards for Eye Care Organisation
This certificate is valid for the scope as specified in the annexure
subject to continued compliance with accreditation requirements

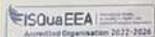
Valid from : January 24, 2024
Valid thru : January 23, 2027



Certificate No.
ECO-2024-0471

Dr. Atul Mohan Kochhar
Chief Executive Officer

National Accreditation Board for Hospitals & Healthcare Providers, 5th Floor, ITPH Building, 4A, Ring Road, JP Estate, New Delhi 110 002, India
Phone: +91-11-42600600, Fax: +91-11-2332 3415 • Email: helpdesk@nabh.co • Website: www.nabh.co



SI No. 017483



NABH as an organisation is ISQua Accredited

Celebrating Milestones

“

EXCITING NEWS!

The Hans Hospital, Haridwar has achieved NABH certification, affirming our commitment to quality healthcare standards." This milestone underscores our dedication to excellence in patient care and safety." Obtaining NABH certification enhances a hospital's credibility and trustworthiness among patients. As a result, the hospital can attract more patients seeking reliable and superior healthcare services.

Patient Story of Triumph

Orthopaedic Department
Hans Hospital, Satpuli



ग्राम तिमली टिहरी गढ़वाल के रहने वाले प्रेम सिंह जी का घुटना प्रत्यारोपण का सफल ऑपरेशन हंस हॉस्पिटल सतपुली में डॉ. राहुल चौहान द्वारा किया गया।

बातचीत के दौरान पेशेंट ने अपने दिल की बात बताई -

“ मेरे टाँगों में काफ़ी सालों से दर्द था, मैं पहले जोलीग्रांट हॉस्पिटल गया था अपना घुटना दिखाने जोलीग्रांट वालों ने कहा देहरादून जाओ, देहरादून गया तो पता चला डॉक्टर साहब छुट्टी पे गये हैं और मुझे एक हफ्ते बाद आने को कहा गया। मेरे घर से देहरादून जाने में मेरा 5-6 हजार रूपया पहले ही लग चुका था तो मैं हताश होकर वापिस आ गया। और दोबारा देहरादून जाने की मेरे अंदर न तो हिम्मत थी और न ही आने जाने के इतने पैसे। मेने सोच लिया था की अब ऐसे ही जीवन गुजारना पड़ेगा। फिर हमारे यहाँ हंस अस्पताल वालों का कैम्प लगा। उन्होंने बोला दादा जी आप ऐसे क्यों चल रहे है मैंने कहा मेरे पैरो में काफ़ी समय से दर्द है उन्होंने कहा आप हमारे साथ सतपुली हॉस्पिटल चलो हम आपको हमारे हड्डियों के डॉक्टर को दिखाएंगे आपका सही इलाज होगा तो मैं हंस हॉस्पिटल आ गया। घर वाले नाराज़ हो गये कि आँख का बोल के गये थे पैर का ऑपरेशन कराने चले गये तो मुझे कोई मिलने नहीं आया। जब मैं यहाँ पहुँचा मेरा एकसरे हुआ और मुझे बताया कि मेरे घुटने खिसक गये है मैंने बोला अब क्या होगा डॉक्टर साहब। तो वो बोले ऑपरेशन करना पड़ेगा दोनों घुटने का और जब मेरा ऑपरेशन हुआ साहब। हालाँकि दर्द ज़रूर हुआ है लेकिन खुशी बहुत हुई, “ जैसे तालाब से मच्छली निकाल के फिर उसे तालाब में डाल दिया हो ”। यहां का स्टाफ मुझे बहुत अच्छा लगा टाइम से दवाई, खाना पूछते है। मैं यहाँ आकर बहुत खुश हुआ, हालाँकि मेरा यहाँ आकर वापस जाने का दिल नहीं कर रहा है लेकिन क्या करे मजबूरी कर के जाना ही पड़ रहा है। और मैं वापस जाकर सबको ये ही प्रेरणा दूँगा की थोड़ा दर्द ज़रूर होता है कुछ दिन के लिए लेकिन ज़िंदगी बन जाएगी घुटने का ऑपरेशन करा कर।

हमे आशा है की प्रेम सिंह जी उन सभी लोगो की प्रेरणा बनेंगे जो सिर्फ डर या पैसे की कमी के कारण दर्द को अपने जीवन का हिस्सा बना चुके है। हमारी आउटरीच की सभी टीम ऐसे ही मरीजो को अस्पताल लाने का काम अति कर्तव्य निष्ठा से कर रही हैं।

SURGERY : KNEE REPLACEMENT



Employee Spotlight

Recognizing Our Healthcare Heroes

Dr. Ravi Swarup Agarwal

is a prominent figure at the Hans Hospitals in Haridwar, his contributions pivotal to its growth. Initially finding himself in the medical profession by chance, he specializes in ophthalmology. Known for his preference for vegetarian and non-spicy cuisine, Dr. Ravi's travels primarily revolve around returning home.

What distinguishes the organization for him is its commitment to treating every patient with equal respect, while he admires the dedication of the staff.



HIS FAMILY includes his wife, Dr. Nimisha Agarwal, who serves as a Consultant Eye Surgeon at Eye Q Super Specialty Eye Hospital in Roorkee, and his daughter, currently pursuing a Ph.D. in neuroengineering in Berlin, Germany, after completing her software engineering degree.





Dr. Ravi draws inspiration from his parents and finds himself constantly occupied. When questioned about his leisure time, **Dr. Ravi Swarup Agarwal candidly admitted, "I'm always short of time to address various pending tasks."** This response epitomizes his relentless commitment and focus on fulfilling his responsibilities.

Although yet to experience a moment of profound pride, **HIS PROFESSIONAL JOURNEY** spans from obtaining his MBBS and DO degrees from JLN Medical College, Ajmer, to serving as a medical officer in Lucknow for three years before transitioning to private practice until 2007. Subsequently, he worked at various medical institutions, including Maharaja Agarsen Netra Chikitsalaya in Sitarganj, Bhumanand Hospital, and Eye Q Hospital in Roorkee, before joining the Hans Foundation Hospitals in Haridwar in 2020, where he continues to contribute to date.

Known for his reserved demeanor, Dr. Ravi Swarup Agarwal is admired for his dedication and unwavering helpfulness whenever the organization requires his assistance. **His quiet nature belies a deep commitment to his work and colleagues, readily stepping in whenever needed by the organization.**

OUR TRUE HERO

Dr. Ravi Swarup Agarwal, tirelessly attends to an impressive number of patients each day, ranging from 200 to 250, demonstrating an unparalleled dedication to his profession and the well-being of those he serves.

Organization expresses heartfelt gratitude to Dr. Ravi Swarup Agarwal for his invaluable contributions, recognizing his unwavering dedication and significant impact on its operations.



Shining Stars

February



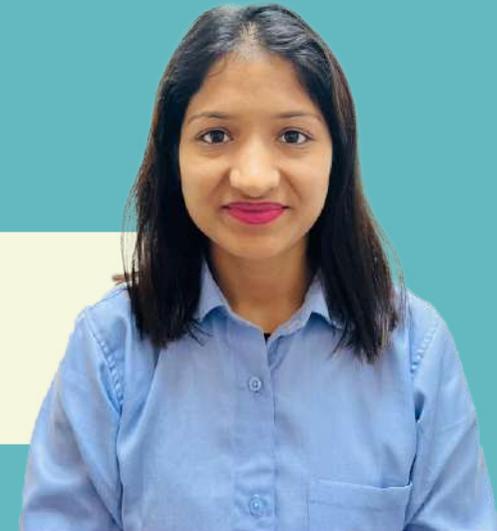
Damyanti, a dedicated THFH employee, has been an integral part of the organization since its inception. Beginning her career at Haridwar unit as MLOP in 2016, she was absorbed in 2018 as an Ophthalmic Assistant. Progressing swiftly, she assumed the role of Front Office Executive in 2019 and was subsequently promoted to Senior Executive in 2020. In 2021, she transitioned to the Dialysis Center in Dehradun before returning to Haridwar in 2022, where she took on counselling responsibilities. Presently, she contributes her expertise to the Ayushman team.

Due to her versatility within the organization, she was recently awarded the title of "Multitasker of the Organization." Despite her background in Arts, her adaptability and commitment shine through in her diverse roles and responsibilities.



Pooja embarked on her journey at Hans Foundation General Hospital, Satpuli, as a staff nurse in 2021, demonstrating her skills in the general ward before transitioning to the geriatric department where she excelled. Her dedication and commitment to excellence have been exemplary and she got promoted in 2023 as a Senior staff nurse. Armed with a BSc in Nursing, she garnered valuable experience during her tenure at Indresh Hospital for 1.5 years prior to joining THFH. Recently reassigned to the general ward, Pooja embodies the ethos of "slow and steady," believing in steady progress and unwavering dedication to her duties.

We extend our heartfelt congratulations and best wishes for their continued success. May their hard work continue to inspire us all.



DAMYANTI
Senior Executive
Front Office & Billing
Hans Hospital, Haridwar



POOJA RAWAT
Senior Staff Nurse
Hans Hospital, Satpuli

Department Showcase

Unveiling the Distinctive Achievements and challenges

Ec2 डिपार्टमेंट की शुरुआत साल 2021 में हुई थी जिसका उद्देश्य था की दूर दराज़ के मरीज़ खुद हमारे हॉस्पिटल चल कर आएँ और हमारी सुविधाओं को देखे ताकि वो हंस हॉस्पिटल में मिलने वाली सभी सुविधाओं का पूरा लाभ ले सके। सप्ताह में 2 दिन (शनिवार-रविवार) हमने हॉस्पिटल के अंदर ही कैंप लगाना शुरू किया ताकि हम अस्पताल के अंदर ही जरूरतमंद मरीजों को नेत्र परामर्श, दवा, चश्मा और सर्जरी की मुफ्त सेवाएं प्रदान कर सकें।

जब हमने ये डिपार्टमेंट स्टार्ट किया था तो कैंप प्रमोशन की एक टीम बनायीं थी जिसमे शाहिद (जो उस समय माली के रूप में कार्यरत थे) हुए विनीत (जो उस समय ड्राइवर के रूप में कार्यरत थे) को शामिल किया. सप्ताह में 2 दिन कैंप लगता था और 2 दिन शाहिद और विनीत दूर गाँव कस्बों में जाकर प्रचार किया करते थे।

कभी गालियों, चौराहों पर खड़े होकर, कभी स्पीकर से अनाउंसमेंट द्वारा, कभी घर घर जाकर पब्लिसिटी से, इन दोनों की मेहनत से कैंप में पेशेंट्स की भीड़ भड़ने लगी और कैंप दो दिने से बढ़ कर चार दिन (शुक्रवार से सोमवार) हो गया। अब ये दोनों हफ्ते में चार दिन गाँव गाँव व शहर शहर जा कर मरीजों से मिलते हैं और उनको हमारे अस्पताल की जानकारी देते हैं और हमारे यहाँ की सुविधाओं के बारे में बताते हैं जिसकी वजह से हमारे यहाँ कई नए मरीज आए हैं और सुविधा का लाभ उठा रहे हैं।

शाहिद और विनीत हमारे रियल हीरो हैं

और हमें इनकी योग्यता व कार्यनिष्ठा पर नाज़ है। जिस तरह ये, मरीजों को भरोसा दिलाते हैं जिससे 100 किलोमीटर से भी अधिक दूर से लोग पैसे खर्च करके हंस अस्पताल अपने इलाज के लिए आते हैं, इनका योगदान वाकई कबीले तारीफ है।

इनके योगदान से हंस हॉस्पिटल हरिद्वार अभी तक हजारों जिंदगियां बदल चुका है।



VINIT



SHAHID



Community Engagement and Outreach: Making a Difference Together



हंस हॉस्पिटल सतपुली कम्युनिटी इंगेजमेंट के लिए प्रतिबद्ध है, और आसपास के क्षेत्र के लोगों के जीवन पर सकारात्मक प्रभाव डालने के लिए सक्रिय रूप से काम कर रहा है। विभिन्न पहलों और आउटरीच कार्यक्रमों के माध्यम से, अस्पताल स्थानीय समुदाय के सामने आने वाली स्वास्थ्य देखभाल आवश्यकताओं और चुनौतियों का समाधान करने का प्रयास करता है। इसमें स्वास्थ्य शिविर आयोजित करना, महत्वपूर्ण स्वास्थ्य विषयों पर शैक्षिक सत्र प्रदान करना, मुफ्त जांच और परामर्श प्रदान करना और स्थानीय स्कूलों और सामुदायिक केंद्रों के साथ सहयोग करना शामिल है। निवासियों के साथ सीधे जुड़कर और उनकी जरूरतों को समझकर, हंस हॉस्पिटल सतपुली स्वास्थ्य और कल्याण को बढ़ावा देने में महत्वपूर्ण भूमिका निभाता है, और अंततः उन लोगों के जीवन में एक सार्थक बदलाव लाता है।

EDUCATING SCHOOLS GIRLS ABOUT ADOLESCENT HYGIENE & CARE AND CAREER COUNSELLING

इस यात्रा में, हंस हॉस्पिटल सतपुली के नर्सिंग प्रभारी अंकिता और राधे बहुगुणा ने बड़खोलू इंटर कॉलेज और अटल उत्कृष्ट राजकीय महाविद्यालय के छात्रों के लिए किशोर शिक्षा और कैरियर परामर्श के जानकारीपूर्ण सत्र दिए। राधे बहुगुणा द्वारा विद्यार्थियों को शिक्षा के वास्तविक अर्थ को समझने हेतु मार्गदर्शन दिया गया। हमारी नर्सिंग प्रभारी अंकिता ने छात्रों को किशोर स्वच्छता और देखभाल के महत्व के बारे में शिक्षित किया। लड़कियों को सही किशोर शिक्षा, उन्हें कई संक्रमणों और जीवन के लिए खतरा पैदा करने वाली बीमारियों से बचाने में मदद करेगी।

PROMOTING HEALTH THROUGH SPORTS

हंस हॉस्पिटल सतपुली स्थानीय खिलाड़ियों को प्रेरित करने और उनका समर्थन करने के लिए अपने सामुदायिक जुड़ाव प्रयासों के तहत विभिन्न खेल टूर्नामेंटों को सक्रिय रूप से प्रायोजित करता है। इन आयोजनों को बढ़ावा देकर, अस्पताल समग्र स्वास्थ्य और कल्याण के प्रति अपनी प्रतिबद्धता प्रदर्शित करता है, प्रतिभाशाली एथलीटों के विकास में योगदान देता है और समुदाय के भीतर खेल कौशल की संस्कृति को बढ़ावा देता है।

हंस अस्पताल सतपुली ने जनवरी महीने में हुये सतपुली क्षेत्र के सबसे प्रतीक्षित क्रिकेट टूर्नामेंट, नयारघाटी क्रिकेट टूर्नामेंट शीला बांघाट, का समर्थन किया। खिलाड़ियों और आयोजकों को प्रोत्साहित करने के लिए क्रिकेट टूर्नामेंट में हंस अस्पताल द्वारा जलपान, पानी, फल व मेडिकल उपचार की सुविधाएँ दे गयी। फ़ाइनल मैच में विजेता व उपविजेता टीम को हंस अस्पताल द्वारा ट्रॉफी भी प्रदान की गयी।



OUTREACH TEAM

उत्तराखंड के डिस्ट्रीक्ट रुद्रपयाग, अल्मोड़ा, चमोली, बाघेश्वर, और पौड़ी गढ़वाल, में लगभग 6500 ग्राम पंचायत हैं। जिनकी जनसंख्या 18 लाख के करीब है। हमारी आउटरीच टीम ने इन सभी दूर दराज इलाकों तक पहुंच कर मरीजों तक पहुंचने की जिम्मेदारी ली है। इन इलाकों में कैंप लगाना बिलकुल भी आसान नहीं है। कई घंटे मुश्किल भरे रास्ते का सफर करके हमारी टीम पेशेंट्स तक पहुंच पाती है। कई बार दूर घंटों पैदल यात्रा करनी पड़ती है। पर हमारे दृढ़निश्चय वाली आउटरीच टीम सभी मुश्किलों का सामना कर अपने लक्ष्य को हासिल करती है।

इनमें से अधिकतर मरीज वो हैं जिनके पास न तो कोई साधन है। अस्पतालों तक जाने का और न ही परिवार में कोई है। जो इन्हें ले जा सके हॉस्पिटल तक. जनवरी व फरवरी महीने में हमारी आउटरीच टीमों ने मिलकर ऐसे दूर दराज स्थानों में 150 कैंप लगाए हैं जिसमें 10 हजार पेशेंट्स को हमारी डॉक्टर्स तथा नर्स की टीम द्वारा विभिन्न बिमारियों के लिए स्क्रीन किया गया देखा गया और 1800 के लगभग जरूरतमंद पेशेंट्स की सफल सर्जरी सतपुली हॉस्पिटल में की गयी है।



Life Beyond Work

Hans Hospital, Haridwar



Laxmi and Silviya from nursing marked their birthdays respectively on February 1st & 20th. While Laxmi enveloped in the warmth of her nursing family's affection as her colleagues joined in celebration, Silviya's birthday celebration was surrounded by her close friends.



In the vibrant tapestry of tradition, Lakpa, the Senior Optometrist embraced the spirit of renewal & unity during "Losar," celebrating with their cherished families. In the timeless rhythm of celebration, they found joy, connection, and the promise of new beginnings.



On February 1, Damini celebrated her birthday dawned with promise and joy. Surrounded by loved ones, she embraced the day in a traditional way with a Janam Diwas puja, offering gratitude for the gift of life and the blessings bestowed upon her.



On February 25, amidst the soft glow of candles, Heena celebrated her husband's birthday with devotion and joy through a Satyanarayan Katha. Earlier, on February 17, 2024, she danced in the jubilant rhythms of her brother-in-law's wedding, marking two unforgettable moments in the tapestry of her family's journey.



Pinkesh, from the Operating Theatre, welcomed a precious bundle of joy into the world—a baby girl whose arrival filled their home with newfound love and tender moments. Pinkesh embraced this miracle of parenthood, cherishing each moment of this precious journey into a brighter future.

Life Beyond Work

Hans Hospital, Satpuli



On February 10th, 2024, Dr. Aakashdeep, the Senior Medical Officer, radiated joy as he celebrated his daughter Adhira Singh's birthday with the hospital staff and their families. Laughter filled the air as colleagues turned friends gathered to share in the happiness. Amidst balloons and cake, Adhira's special day became a cherished memory, uniting hearts in the noble bond of healthcare and community.



In Satpuli Hospital, amidst bittersweet farewells, Indu, a dedicated staff nurse, embarked on a month-long leave for her wedding. Colleagues bid her farewell with warm wishes and heartfelt congratulations, celebrating her new journey. With excitement for her future in the Haridwar unit, they honoured her with a joyous farewell party, cherishing the bonds forged in service and friendship.



Ajay from the accounts department, Bhim from biomedical, and Deepak from the MRD department embarked on an adventure to Chopta, immersing themselves in the pristine beauty of fresh snow. Chopta Valley is one of the most picturesque and stunning valleys in Uttarakhand. Also known as "mini Switzerland," the valley features magnificent snow-capped mountains. Chopta is also famous for Tungnath and Chandrashilla trek. As they three explored nature's wonderland together, their bond strengthened, weaving a tapestry of friendship that would endure beyond the glistening snow.

Life Beyond Work

Hans Hospital, Haridwar

VASANT PANCHAMI PUJA

14th February 2024



BIRTHDAY CELEBRATIONS

Fun Facts and Trivia:

COMPLETE THIS QUIZ.

- Q1. What blood type is the universal plasma donor?
- Q2. What fruit has the highest concentration of Vitamin C per serving?
- Q3. Where on your body is your skin the thinnest?
- Q4. Hyperhidrosis is the medical term for excessive what?
- Q5. What is the name for the surgery that removes the gall bladder?
- Q6. The MMR vaccine prevents which three diseases?
- Q7. How many chambers does the heart have?
- Q8. What medical condition does a lack of iodine in your diet lead to?

Answers-

- 1. AB 2. Guava 3. Eyelid 4. Sweating 5. Cholecystectomy
- 6. Measles, mumps, and Rubella 7. Four 8. Goiter

“ THE TOOTH IS THE ONLY PART OF THE BODY THAT **CAN'T HEAL ITSELF** ”



PROTECT THEM

Visit the Dentist Regularly

WELCOME ABOARD

Hans Hospital, Satpuli & Hans Hospital, Haridwar

NEW JOINEES



VIVEK KUMAR DUBEY

Facilities
Hans Hospital, Satpuli



**RAHUL KUMAR SINGH
CHAUHAN**

Orthopaedics
Hans Hospital, Satpuli



BHUPENDRA SINGH

Camps & Outreach
Hans Hospital, Satpuli

Important Reminders and Updates

UNIFORM POLICY IS REVAMPED WITH THE FOLLOWING UPDATES-

1. All the pending issues with Uniforms have been sorted out.
2. The HR team will begin strict monitoring of the compliance to the uniform policy starting from 27th Feb 2024.
3. If an employee is unable to wear the prescribed uniform on more than two occasions within a month, the employee will be marked absent for the respective day.

LEAVE POLICY HAS FOLLOWING UPDATES-

1. Out of the 28 Earned Leaves allocated in a calendar year, a maximum of 15 leaves can be carried forward for that year based on the Leave Balance as of December 31st.
2. Any unutilized Earned Leave exceeding 15 days will lapse on December 31st each year.
3. Accumulation of EL is permitted up to 60 days.
4. Additionally, adjustments have been implemented to SL rules, requiring all SL applications to be accompanied by a medical certificate henceforth.

THFH MEDICAL DISCOUNT POLICY HAS FOLLOWING UPDATES-

1. The THFH Medical Discount Policy has undergone a transformation, now being revamped and renamed as the Medical Benefit Policy.
2. Its scope and coverage have been redefined and significantly expanded to provide more generous benefits.

Please visit SPINE HR to see the detailed policy documents.

Newsletter Contest

It's an opportunity for employees who're reading this newsletter to answer the questions below and win interesting prizes.

- Q1. How many Haridwar's surgeries were performed at GH?
- Q2. How many Optical were dispensed in Jan'22 in Hans Hospital, Haridwar?
- Q3. How many Eye surgeries happened in GH in Jan'24?
- Q4. How many total OPDs happened in Hans Clinic Kotdwar in Jan'24 and Feb'24 together?
- Q5. As per Patient Success story, name the surgery which was performed and by which doctor?
- Q6. Which core organizational value of THFH is being discussed in this newsletter?
- Q 7. What is the name of the sports tournament promoted by Satpuli hospital?
- Q 8. Who received farewell in Feb'24 month?
- Q 9. Which date Silviya celebrated her birthday?
- Q 10. How many Earned leaves can be accumulated by an employee?

Send your answers to Ankita Khamba via-

Email: ankita.khamba@thfhospitals.org

WhatsApp: 73109 59029

The first two correct entries will be selected as the winners.
The winners will be announced the day after Reflections is published.



CONTEST

thank you!

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Remember, this newsletter is a platform for us to connect, share, and celebrate the amazing work we do every day. If you have any suggestions, stories, or updates you'd like to see featured in future editions, please reach out to the newsletter team.

Thank you for your continued dedication and hard work. Together, we make a difference in the lives of our patients and our community.

Wishing you a fantastic March!

Best regards,

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