

OCTOBER 2020

THE HANS FOUNDATION EYE CARE 



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The rapid growth of your hospital, The Hans Foundation Eye Care (THF EC) is a true testament to the unfailing commitment and support from everyone who has contributed towards this progress, be it our clinicians, nurses, paramedics and support staff.

We now need to move the needle even further. Our vision is that, THF EC should become the most attractive destination for needy and underprivileged and be synonymous with cutting edge medical work, and we are moving in the right direction already. 500 OPDs every day and 1,000 surgeries every month is what we as a team must aim to accomplish in next 6 months. As you all are aware - Further expansion both of infrastructure and new clinical programmes has already started .

Highlights for the month of October –

- The presently prevalent nominal surgery rates have been further decreased by 40-45% in line with our commitment towards providing “Affordable Healthcare”.
- Very high quality IOLs introduced
- We did 197 Surgeries this month
- 98% PHACO surgeries this month and 2% SICS – Painless surgery has considerably impacted the patient experience.
- Stay time of surgery patients in the Hospital – 3hrs 40 minutes
- 100% Day care Surgeries
- Generic names of medicines being mentioned on all prescriptions to enable patients to buy medicines of any brand from anywhere.
- OPD numbers this month - 3956
- New Patients % this month 45%
- Pharmacy dispensing this month 2883
- Opticals dispensed this month 778

Over the years, as the number of our patients walking in through our doors has increased, so have the complexities in the standardisation of “delivery of care”. To ensure that we consistently enhance and maintain our service and medical quality, you all have undertaken and successfully implemented many a new projects at THF EC –be it appointment system, E-feedback, virtual consult system, day care surgeries, focus on Phaco, smooth OPD Management, help desk, high quality IOLs and fast tracking the admission and discharge processes to improve patient satisfaction and reduce wait time to significantly impact the whole experience of our patients and their attendants.

All our milestones only reiterate the strength of the promise that THF EC has made to the community at large. As we move towards a brighter future with confidence, no progress would be possible without everyone’s support and participation. We look forward to your contributions in the best spirit of our values – Empathy, Unquestionable integrity, Mutual respect, Team work and being action oriented.

Have a wonderful Diwali !

1. THFEC PATIENT SAFETY GOALS

The Quality assurance department has identified and started work on 7 Patient Safety Goals. In the month of October, we started with the training of all staff dealing with patients, in correct Patient Identification. Each patient is properly identified before any examination, intervention or Procedure.

Methodology:

Trainings of all staff, Process Improvement, SOP Development & Monitoring.

7 goals of patient safety:

1. Patient identifications
2. Improve hand hygiene to prevention
3. Look alike sound alike medication
4. Communicating during patient handovers
5. Performance of correct procedure at correct site
6. Assuring medication accuracy at transition in care
7. Single use of injection devices

THF EC पेशेंट सेफ्टी लक्ष्य - 1

मेरी पहचान ठीक से करें

मेरा नाम
रिया रावत है
बेड नंबर : १ नहीं

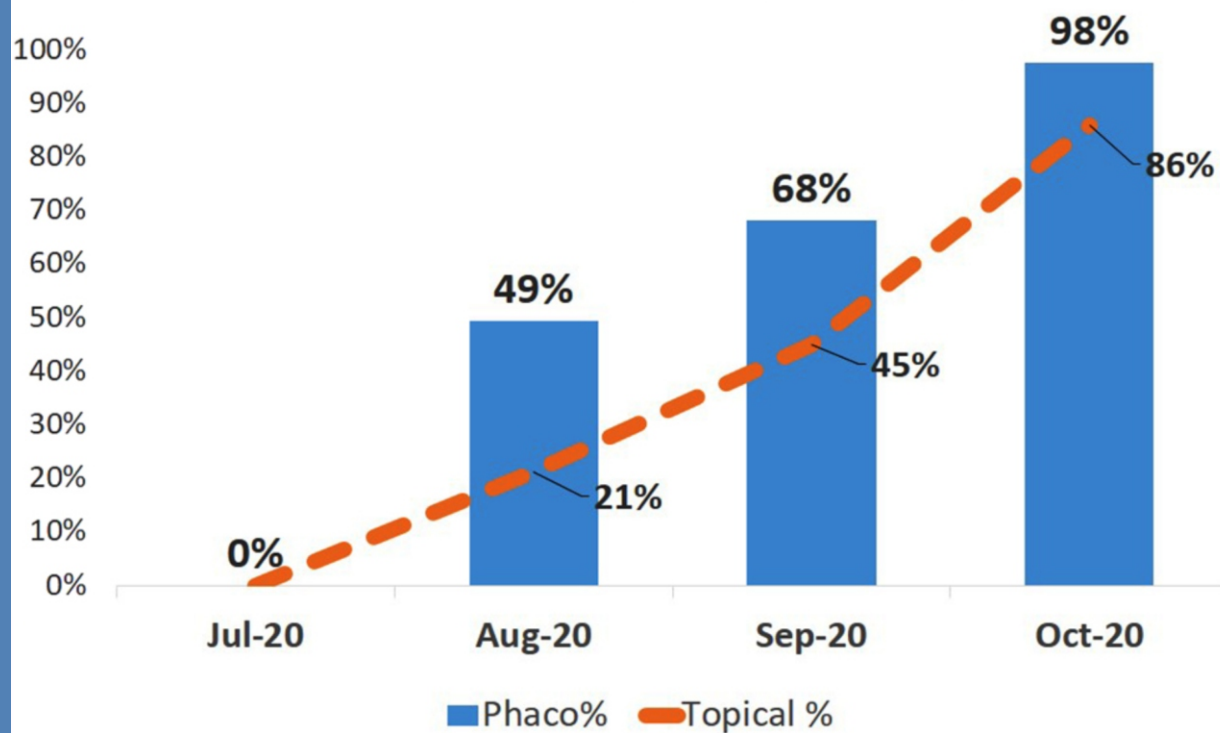
2. PAIN LESS SURGERY - FAST RECOVERY



As a priority area - Most of Cataract surgeries are done under Topical anesthesia, we don't have to give any injections in the eye to anaesthetize. The eye to be operated is anaesthetized by putting drops in eye.

This helps fast postop. recovery and patient can see from the operated eye immediately after surgery. This also obviates the need to bandage the eye. In October month 98% cataract surgeries have been performed with PHACO procedure and 86% of it are done under Topical anesthesia. The percentage of cataract surgeries performed with PHACO procedure using topical anesthesia is the highest since the inception of THF EC.

Cataract surgeries (Phaco & Topical)



3. IOL LIBRARY

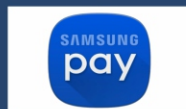
To ensure that the right IOL implant is on hand to replace the natural lens or lenses that will be removed during the procedure, **The Hans Foundation Eye Care** has decided to have an IOL Library or IOL Inventory in the hospital. Inventory of IOLs will be on postpaid basis and **THF EC** will pay only for what was used. Right IOLs as per the choice of patients will be ready for patients, especially for patients who are now preferring “**Same Day Surgeries**”.

The inventory level, sizes and brands of IOLs has been decided based on:

- Historical sizes of IOLs used
- Medical benefits of patients
- Patient IOL preferences

4. STARTED CONTACTLESS PAYMENTS

UPI(Unified Payments Interface) introduced at THF EC
Now our patients can make payments seamlessly, without any hassles
 90+ popular Apps To choose from



परम पूजनीय भोले जी महाराज
करुणामयी माता मंगला जी



5. FAST TRACK PROCESS FOR SAME DAY SURGERY

Out of 197 total surgeries performed in October month, 29% surgeries have been performed on the “ Day they were advised ” A fast track process has been setup for the patients who choose to get operated on the day of their OPD visit to THF EC.

Optometrist

- Workup
- A-Scan
- Dilatation
- Yellow IPD form (face sheet to be filled)

Consultation

IOL power to be finalized & signed

Counselling

Medical fitness

IPD admission

Operation theater

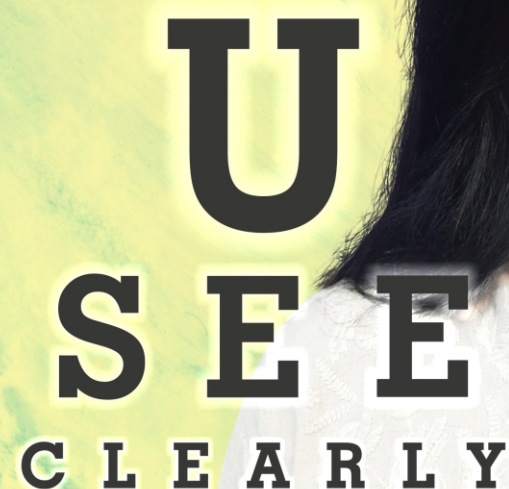


6. CAMPAIGNS STARTED IN OCTOBER

For Queries & Appointment



9456597802
9456597809



USE
SEE
CLEARLY

Life is precious. Seeing your best means you get the most from every moment. With advanced care from our team of eye specialists, you'll see life more clearly.



परम पूजनीय भोले जी महाराज
करुणामयी माता मंगला जी



THE HANS FOUNDATION EYE CARE  BAHADRABAD, HARIDWAR

see our difference



Most advanced cataract surgery is here.

We have the most advanced technology to bring you the most precise cataract surgery. The expert hands of our ophthalmologists gives you the best possible, most predictable improvement in your vision.

For Appointment - 9456597802 & 9456597809



BAHADRABAD HARIDWAR



कितनी खूबसूरत है यह जिन्दगी। साफ़-साफ़ दिखाई देने का मतलब है जिन्दगी के पल-पल की खूबसूरती को खुल कर महसूस करना। हमारे नेत्र विशेषज्ञों द्वारा प्रदान की जा रही आधुनिक चिकित्सा से आप जिन्दगी को और अधिक साफ़ देख पाएंगे।

द हंस फाउंडेशन आई केयर बहादुराबाद, हरिद्वार

डायबिटीज़ (मधुमेह) सम्बंधित नेत्र रोग

बहुत कुछ है, जो नज़र नहीं आ रहा होता

मधुमेह से सम्बंधित नेत्र रोगों में शुरुआती लक्षण नहीं होते
यदि समय पर इलाज ना हो तो नेत्र दृष्टि हमेशा के लिए जा भी सकती है

अधिक जानकारी के लिए संपर्क करें



9456597802
9456597809



काला मोतिया

नेत्र-सम्बंधित नसों को नुकसान

मोतियाबिंद
आँखों के लेंस पर बादल
जैसे धुंधले धब्बे आ जाना

• डायबिटिक रेटिनोपैथी

आँखों के पर्दे की रक्त वाहिकाओं को नुकसान

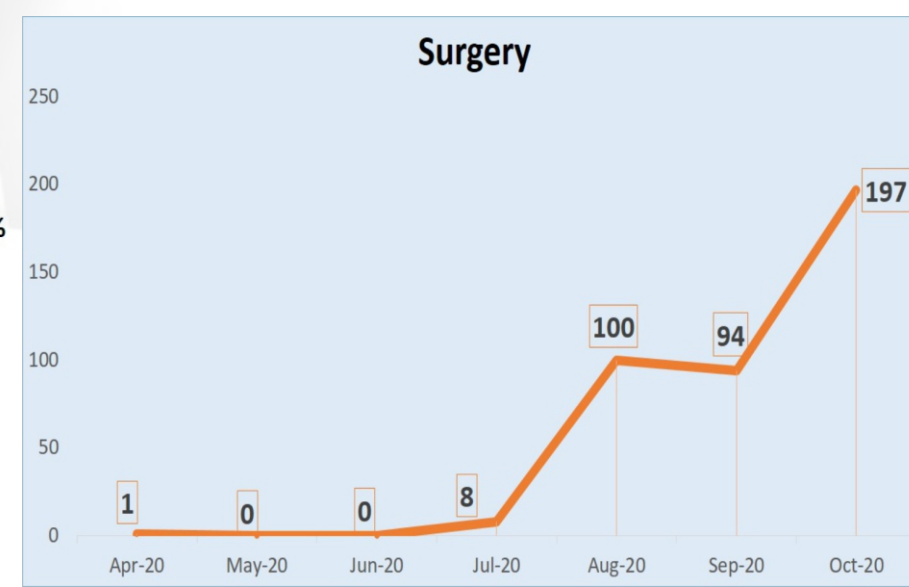
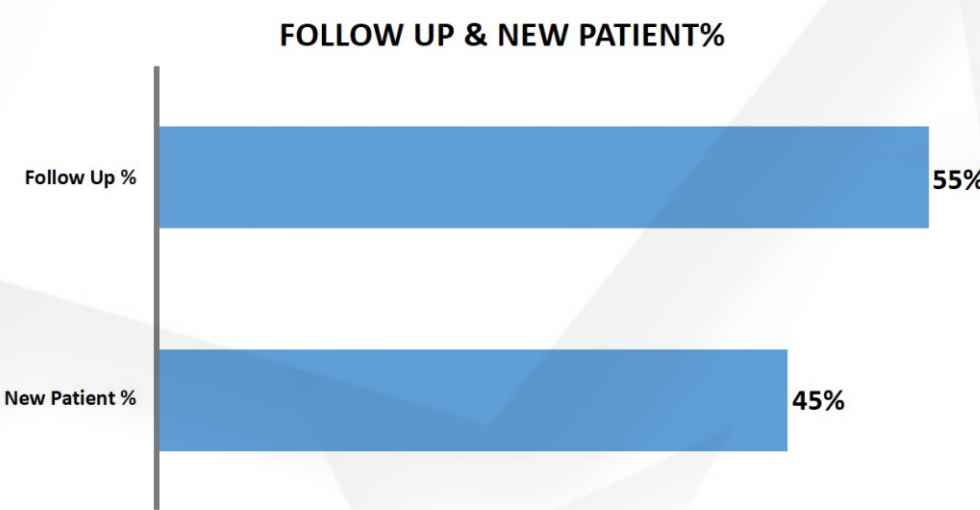
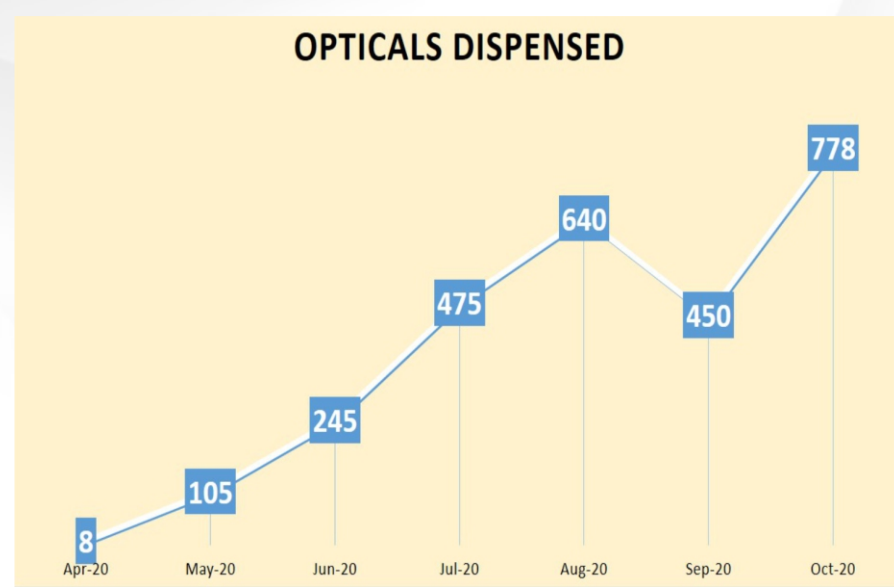
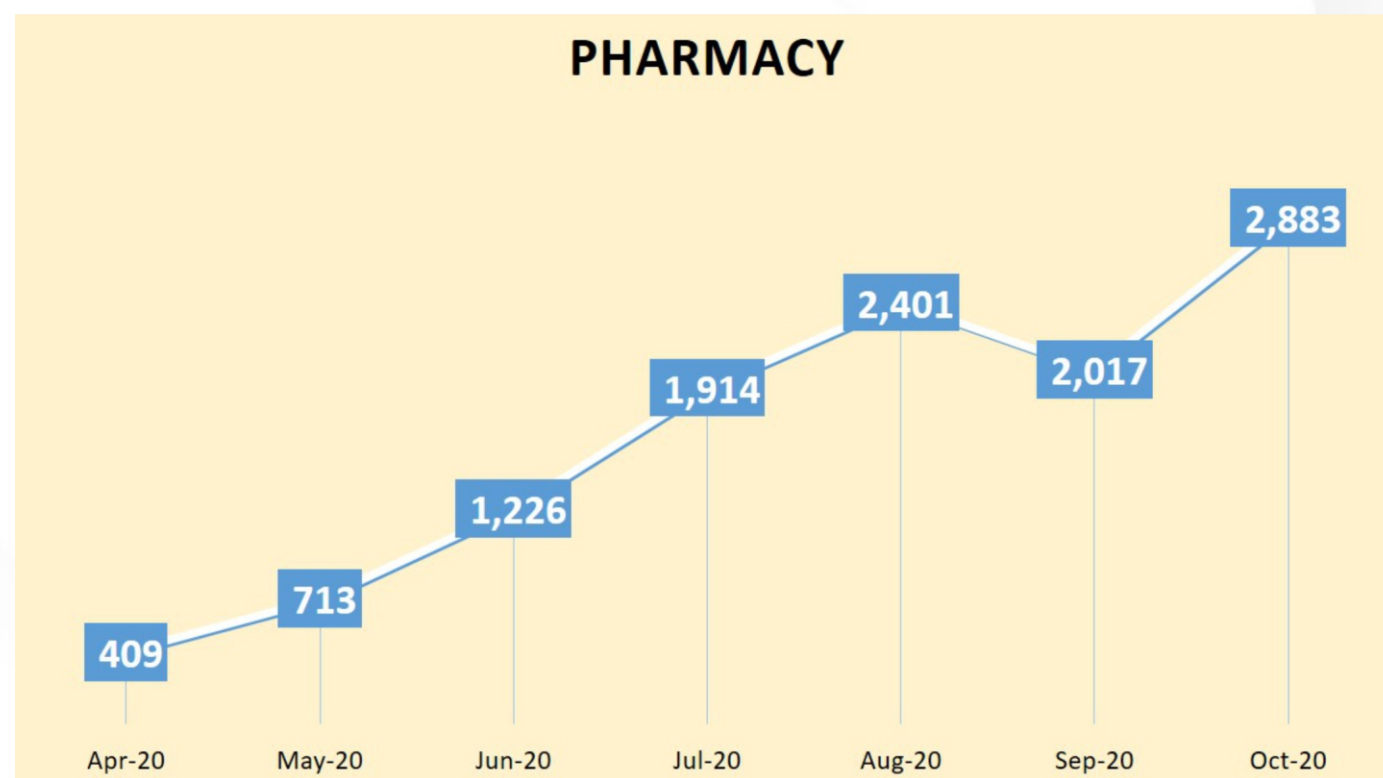
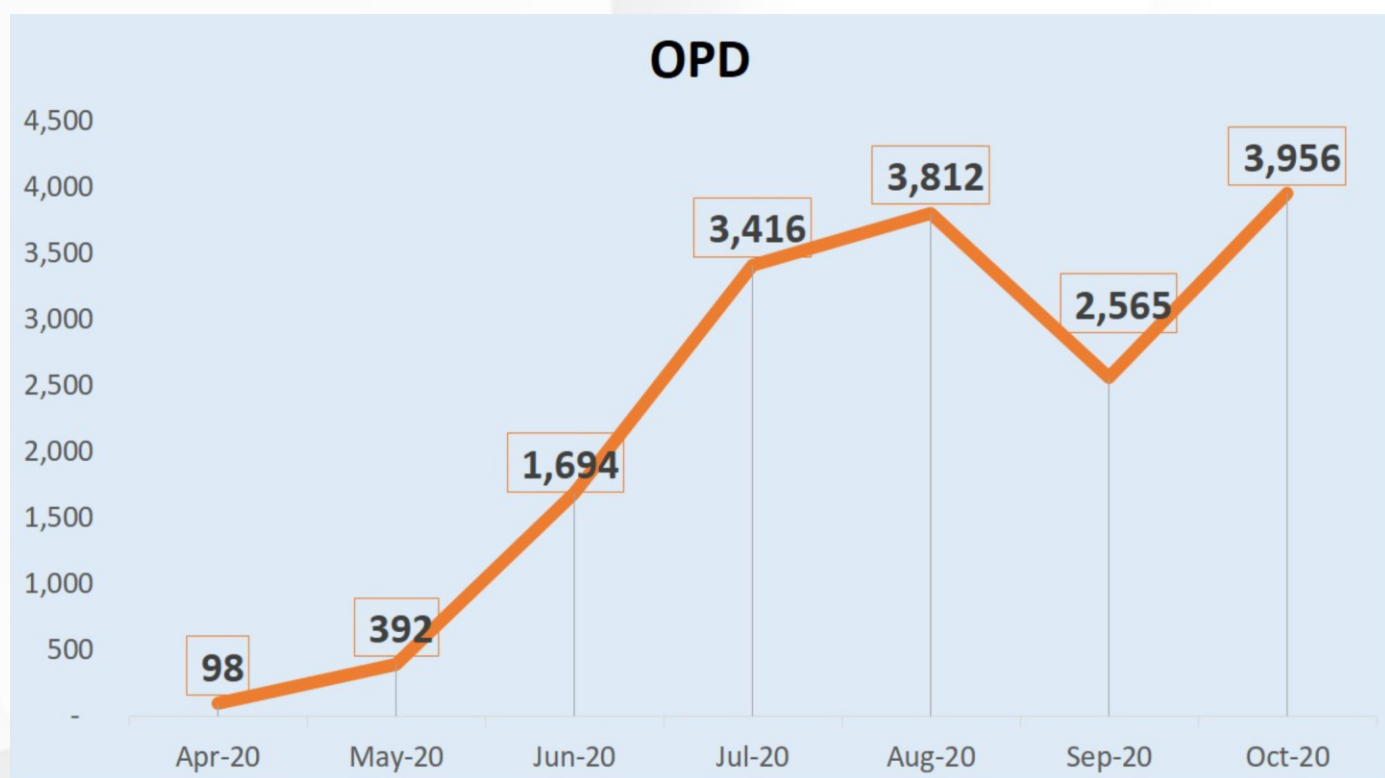


द हंस फाउंडेशन आई केयर बहादुराबाद, हरिद्वार



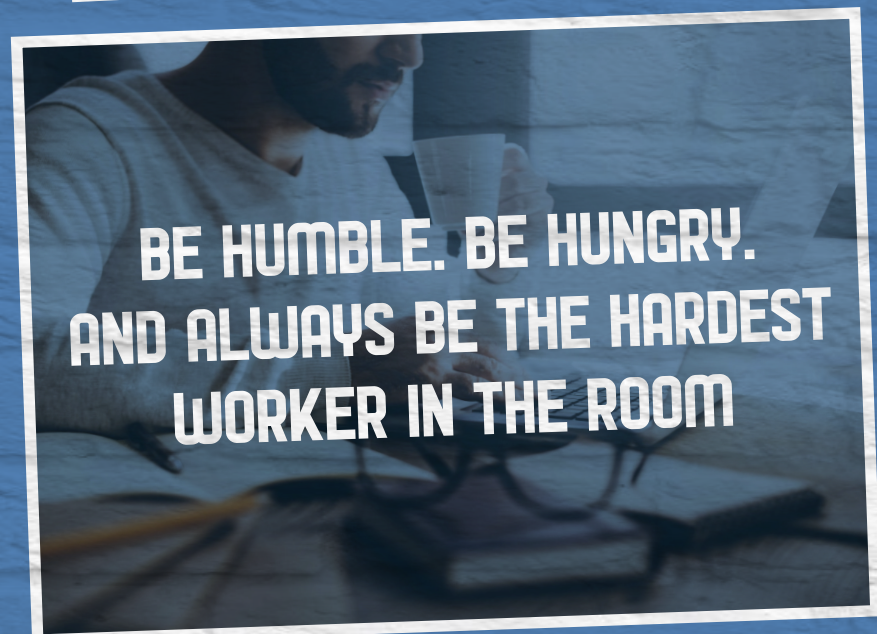
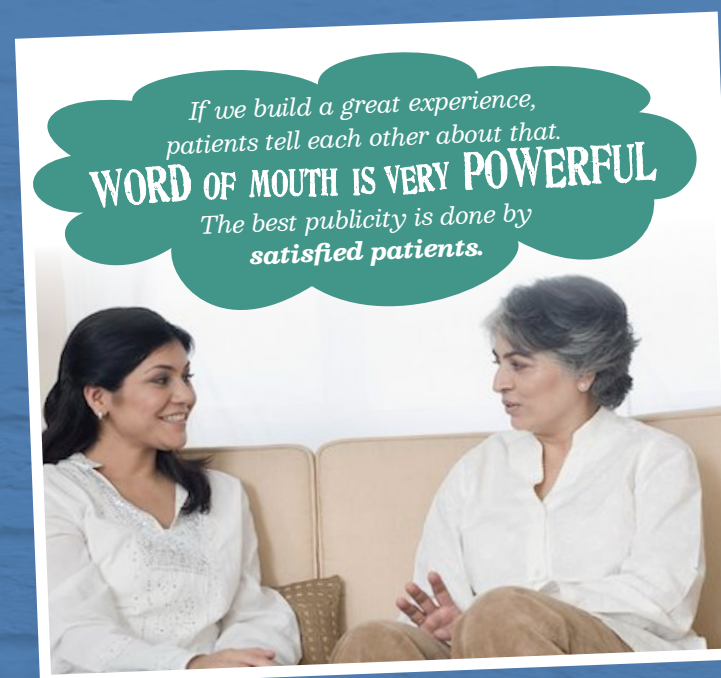
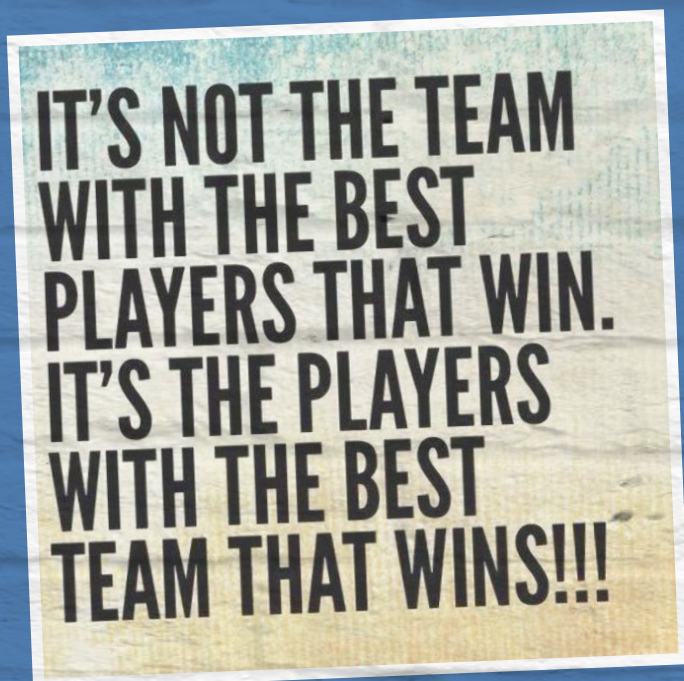
परम पूजनीय भोले जी महाराज

7. DATA SNAPSHOT



8. OCTOBER QUOTES

#October Quotes



9. KNOW YOUR COLLEAGUE

नाम: दुर्गेश

THFH में कार्य करने के लिए आपको क्या प्रेरित करता है ?

2015 में मैंने THF EC में हाउसकीपिंग विभाग में काम करना शुरू किया। मुझे OPD, OT, WARD और RECPTION आदि विभागों में काम करने का अवसर मिला और मैंने सभी जगह कुछ नया सीखा। THF EC ने मेरी काबिलियत को सुनहरा रास्ता दिखाया जिस पर चलना मुझे खुद था। इसी तरह में दिए गए कार्य को मेहनत से करती रही और आगे बढ़ती रही। 2019 में मुझे THF EC में GDA के पद पर नियुक्त किया गया। जहाँ पर मुझे HR में काम करने का अवसर प्राप्त हुआ। आज में सप्लाय चैन डिपार्टमेंट में JUNIOR EXECUTIVE के पद पर कार्य कर रही हूँ। मैं धन्यवाद करती हूँ THF EC का जहाँ मुझे यह मौका दिया गया।

हमें अपने परिवार के बारे में बताएं ?

मेरे परिवार में मुझे मिलाकर 4 सदस्य हैं। मेरे पति और मेरे दो बच्चे हैं। एक बेटा और एक बेटी हैं।

आप अपने खाली समय में क्या करना पसंद करते हैं ?

मैं अपने खाली समय में अपने बच्चों के साथ बाहर घूमना - खेलना पसंद करती हूँ।

आपकी प्रेरणा और आदर्श कौन है ?

मेरी मम्मी पापा हैं, क्योंकि उन्होंने मुझे अच्छे संस्कार दिए हैं और बड़ों का आदर करना सिखाया हैं।

सहकर्मियों के लिए कोई संदेश ?

मन लगाकर काम करें तो कोई आपको आगे बढ़ने से रोक नहीं सकता



रैपिड फायर

जन्म तिथि : 31 मार्च 1982

फिलोसोफी : कोई भी नहीं

पसंदीदा रंग : ग्रे कलर

पसंदीदा खाना : भारतीय व्यंजन

पसंदीदा एक्टर : अजय देवगन

पसंदीदा मूवी : 3 इडियट

पसंदीदा पुस्तक : कोई भी नहीं

10. TRAINING AND DEVELOPMENT



At EC we encourage our employees to continuously learn and upgrade themselves with the upcoming changes. In October month, training sessions on Team working & Performance and Patient Identification are conducted for various groups.

Success

NEXT EXIT

