



# Welcome to the April edition of our Employee Newsletter,

where we bring you the latest happenings, important updates, and exciting news from our hospital group. We hope you'll find it enjoyable and informative.

Let's welcome April as it brings with it a sense of rejuvenation and renewal. It's a time of blooming flowers, warmer weather, and longer days.





# REFLECTIONS

April 2024

1. THFH Core Values
2. Operational & Clinical Highlights, Hans Hospital Haridwar
3. Compative Performance Analysis, Hans Hospital Haridwar
4. Operational & Clinical Highlights, Hans Hospital Satpuli
5. Compative Performance Analysis, Hans Hospital Satpuli
6. Operational & Clinical Highlights, Hans Clinic Kotdwar
7. Compative Performance Analysis, Hans Clinic Kotdwar
8. Patient Stories of Triumph
9. Employee Spotlight:
10. Shining Stars
11. Department Showcase:
12. Community Engagement and Outreach:
13. Life Beyond Work
14. Welcome Aboard
15. Contribution Recognition
16. Important Reminders and Updates
17. Newsletter Contest

# THFH Core Values



## ACTION ORIENTATION

as a core organizational value of Hans Hospitals which refers to a proactive approach to achieving goals and driving results. It emphasizes taking initiative, making decisions, and implementing plans to move projects forward and achieve desired outcomes.

Every employee at Hans Hospitals is encouraged to focus on below key aspects of action orientation:

- 1. Proactivity :** You must anticipate needs and opportunities, and take proactive steps to address them before they become urgent or critical.
- 2. Accountability :** You must take responsibility for your actions and outcomes, ensuring that tasks are completed on time and to the expected standards.
- 3. Decisiveness :** You must make timely and informed decisions, even in uncertain or ambiguous situations, to keep projects moving forward.
- 4. Adaptability :** You must adapt quickly to the changing circumstances and make necessary adjustments to plans or strategies to achieve desired outcomes.
- 5. Results-driven :** Every employee's focus must be on achieving tangible results and measurable outcomes, rather than just going through the motions or maintaining the status quo.

By embodying action orientation as a core value, we can cultivate a dynamic and high-performing culture where employees are empowered to take initiative, drive innovation, and contribute to the overall success of the organization.



# Operational & Clinical Highlights

## Hans Hospital, Haridwar

**15,137**

TOTAL OPD

Ophthalmology : 14,338  
ENT : 799

**1,115**

SURGERIES

Ophthalmology Surgeries : 1,115

ENT Surgeries : 0

Hans Haridwar's 16 ENT surgeries performed at Satpuli. These surgeries are not added in Hans Haridwar surgeries.

**99%**

PHACO SURGERIES THIS  
MONTH & 1% SICS

**35 minutes**

STAY TIME OF APPOINTMENT  
PATIENTS IN THE HOSPITAL

**40%**

NEW PATIENT%  
THIS MONTH

Painless surgery has considerably  
impacted the patient experience.

**2,745**

OPTICAL DISPENSING  
THIS MONTH

**71%**

OPTICAL CONVERSION%  
THIS MONTH

**9,499**

PHARMACY DISPENSING  
THIS MONTH

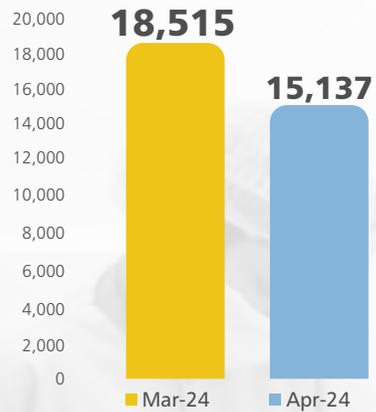
**62%**

PHARMACY CONVERSION%  
THIS MONTH

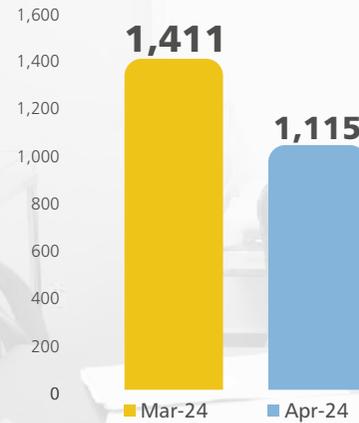
# Comparative Performance Analysis

## Hans Hospital, Haridwar

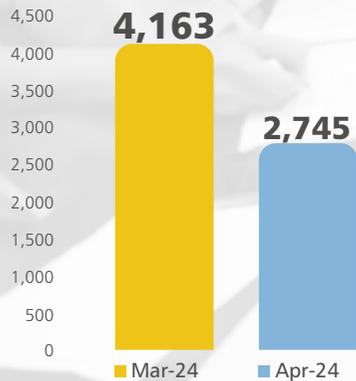
OPD



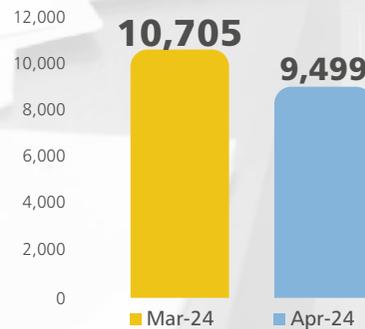
SURGERIES



OPTICALS DISPENSED



PHARMACY DISPENSED





# Operational & Clinical Highlights

## Hans Hospital, Satpuli

**10,059**

### TOTAL OPD

Ophthalmology : 2,052  
Internal Medicine : 1,702  
General Surgery : 809  
Orthopedics : 617  
Obs & Gyna : 264  
Dental : 406  
Paedrics : 165  
ENT : 252  
Outreach : 3,792

**1,000**

### SURGERIES

Ophthalmology : 879  
General Surgery : 67  
Orthopedics : 19  
Obs & Gynae : 10  
ENT : 25

**1,999**

### RADIOLOGY

X-Ray : 1,114  
ULTRASOUND : 661  
CT-SCAN : 224

**51%**

### NEW PATIENT% THIS MONTH

Painless surgery has considerably impacted the patient experience.

**1,320**

### TOTAL ADMISSIONS

Ophthalmology : 1,050  
General Surgery : 86  
Internal Medicine : 88  
Orthopedics : 30  
Obstetrics Gynaecology : 18  
Pediatrics : 13  
ENT : 35

**230**

### EMERGENCY FOOTFALLS

**181**

### DIALYSIS

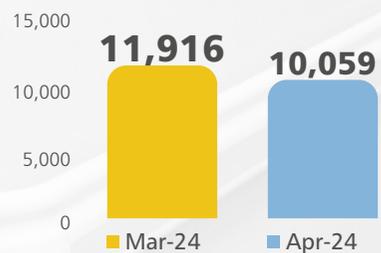
**6**

### TOTAL DELIVERIES

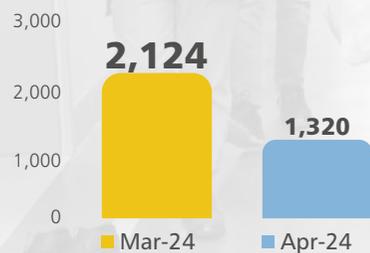
# Comparative Performance Analysis

## Hans Hospital, Satpuli

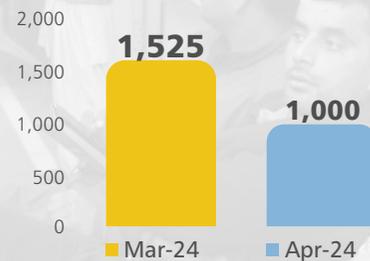
### OPD



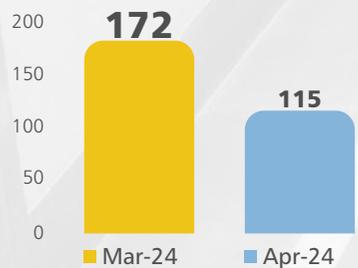
### ADMISSIONS



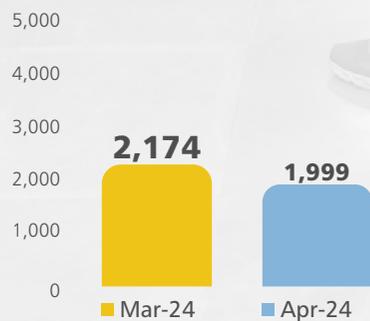
### SURGERIES



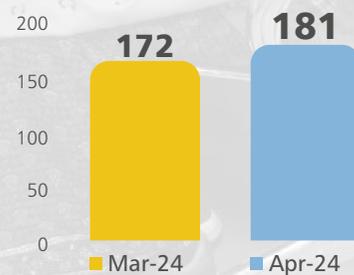
### AVERAGE DAILY OCCUPIED BEDS

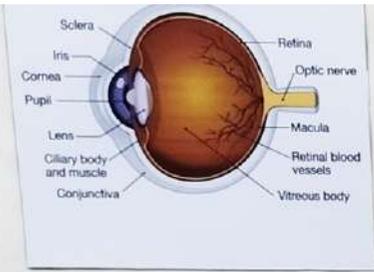


### RADIOLOGY INVESTIGATIONS



### DIALYSIS





# Operational & Clinical Highlights Hans Clinic, Kotdwar

**2,271**

**TOTAL OPD**

Ophthalmology : 1,605

ENT : 255

General Surgery : 400

General Medicine : 11

**134**

**SURGERIES**

Ophthalmology : 122

ENT : 6

General Surgery : 5

**1,696**

**PHARMACY DISPENSING  
THIS MONTH**

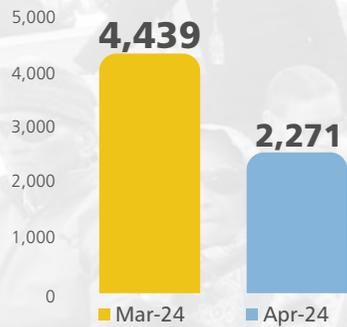
**392**

**OPTICAL DISPENSING  
THIS MONTH**

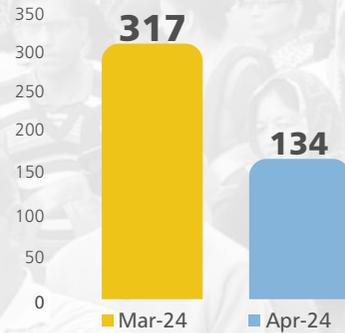
# Comparative Performance Analysis

## Hans Clinic, Kotdwar

### OPD



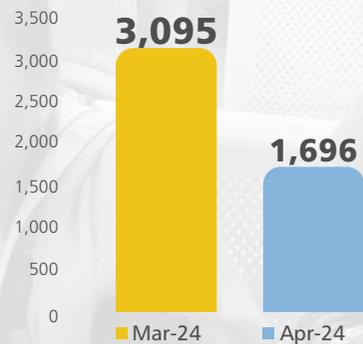
### SURGERIES



### OPTICALS DISPENSED



### PHARMACY DISPENSED





# Celebrating Milestones

“ 181

Highest Dialysis done in April  
month at Hans Hospital, Satpuli

# Patient Story of Triumph

Eye Department - Hans Hospital, Haridwar

## LID TEAR REPAIR SURGERY



BEFORE

AFTER

Miss Bhoomi, a 2-year-old girl, was brought to Hans Hospital, Haridwar with complaint of bleeding and severe pain in her left eye. Her mother explained that she accidentally hit herself with a hanger, causing a tear in her eyelid. Upon examination, she was diagnosed with a lid tear in her left eye, necessitating emergency lid tear repair surgery. Dr. Sneha Singh Dixit along with the OT team performed the surgery under general anaesthesia. The patient has recovered well in couple of days and patient's family expressed full satisfaction with the hospital's services.

Dental Department - Hans Hospital, Satpuli

## ORTHODONTIC PROCEDURE



The Dentistry Department at Hans Hospitals, Satpuli, led by Dr. Bipin Manjera, has shown consistent excellence over the past six years in providing dental care services to patients. Under Dr. Manjera's leadership, the department has seen remarkable growth, with close to 500 patients served in the OPD each month.

Dr. Manjera and his team play a vital role in promoting and maintaining patients' oral health, offering a wide range of services. These include basic dental examinations, restorative dentistry such as dental cleanings, fluoride treatments, and tooth fillings, as well as surgical procedures like tooth extractions and wisdom teeth removal.

Additionally, the department diagnoses and treats gum diseases such as gingivitis and periodontitis, provides root canal therapy for infections, and offers orthodontic services to correct misaligned teeth and jaws using braces and other appliances.

The number of dental procedures performed has seen a significant increase, from 1,500 in 2018 to 4,000 last year. This includes over 50 orthodontic procedures conducted every month, showcasing the department's commitment to expanding its services and meeting the evolving needs of patients.

# Employee Spotlight

## Recognizing Our Healthcare Heroes

### DR. KUMUD GARG

an accomplished **Ophthalmologist**, was born on June 25th. Her journey in medicine began when she secured admission to **King George's Medical College, Lucknow, in 1977**, through the CPMT. Graduating with an **MBBS in 1982**, she further honed her skills by completing her **Diploma in Ophthalmology (DOMS) in 1985** from the same esteemed institution. Throughout her illustrious career, **Dr. Garg** has served in prestigious hospitals like **Sitapur Eye Hospital, Sitapur UP, and GangaMata Charitable Eye Hospital, Haridwar** before joining THFH.

### DR. GARG'S PASSION

for healing traces back to her childhood, and it was during her medical college years that she found her calling in ophthalmology, ultimately choosing it as her specialty. She finds solace in indulging in her favorite dish, moong dal cheela, and exploring hill stations renowned for their scenic beauty like Nainital and Manali.

According to **Dr. Kumud Garg**, “What draws me to THFH is its dedicated and caring humanitarian approach towards all its patients, coupled with its efficient and professional charitable endeavors.”





### **IN HER PERSONAL LIFE,**

she is supported by her husband, Vivek Garg, who retired as GM from BHEL, Haridwar. She is blessed with a daughter, Dr. Aditi Garg, who holds a PhD in solar energy and is married to Rajat Jindal, a software engineer, and a son, Abhinav Garg, who has pursued an MBA.

### **HER SOURCE OF INSPIRATION**

lies in the teachings of Paramhansa Yogananda, renowned for his spiritual classic 'Autobiography of A Yogi.' Her hobbies include listening to music, singing, meditating, reading, and cooking.

However, Dr. Garg's proudest moment remains the day she became a mother, a journey that fills her with immense joy and fulfillment.



# Shining Stars

## April



**Soniya** from the **Ayushman department** begin her journey with us two years ago, on October 14, 2021, Soniya joined as an executive in the Front Office. With her hardworking nature and dedication, Soniya has excelled in every department she have worked in. Her exceptional performance has led her to a well-deserved promotion, and now Soniya is making a difference in the Ayushman TPA department. Way to go,



Meet **Mr. Manoj Kumar Bhati**, a true embodiment of excellence and dedication. Since joining our organization **six years ago**, Manoj has not just been an employee; he has been the epitome of reliability, professionalism, and passion. He enjoys cooking, shopping, and reading.

***Congratulations to Soniya and Manoj for being chosen as our Shining Stars!***

Your dedication, hard work, and positive attitudes have truly set you apart. Wishing you continued success & many more achievements in your bright futures ahead. Keep shining!



**Soniya**  
**Assistant Manager (TPA)**  
**Hans Hospitals, Haridwar**



**Manoj Kumar Bhati**  
**Manager (MRD)**  
**Hans Hospitals, Satpuli**

# Department Showcase

## Unveiling the Distinctive Achievements and challenges



### Empowering Lives Through Dialysis And Compassionate Care

With the blessings of **Bhole ji Maharaja & Mata Shri Mangla ji**, our Dialysis Department started on **November 30, 2020** with only with two operational dialysis machines, and we got the privilege of providing dialysis to our first two patients, **Mr. Vimal Chand & Mr. Kishan Singh Rawat**.

From the very beginning, our focus has been on delivering quality care and incorporating modern facilities. As word spread about our exceptional services, the number of patients seeking dialysis has been steadily increasing. We have patients coming from distant places like **Thalisain, Dev Prayag, Tehri, Pauri, Pokhra**, and more.

To meet the growing demand, we expanded our department, and now we have three operational dialysis machines. Approximately 200 dialysis cases are performed every month, providing much-needed care to those in need. To date, **The Hans Foundation General Hospital Satpuli** has successfully conducted over **5000 dialysis procedures**.

Our dedicated team is the driving force behind our success. We have **Dr. Amit Gupta**, a skilled **Nephrologist**, leading the department. **Mr. Zafir Ali** serves as the **Assistant Manager of Dialysis Operations**, ensuring smooth functioning. **Ms. Amrita Rawat**, our **Senior Staff Nurse**, provides expert care, and **Ms. Karishma**, our **Technician**, ensures the machines are running efficiently.

We recently had the privilege of celebrating **World Kidney Day** at **Auranya Resort Reethakhal**, with all our **Dialysis patients and their families** who enjoyed **singing, dancing, refreshments, and a delicious lunch**. Patients were motivated to prioritize timely dialysis and explained the benefits of receiving treatment on time. As a token of appreciation, all the patients were honored with special gifts.

### DIALYSIS DEPARTMENT, SATPULI



# Community Engagement and Outreach:

Making a Difference Together 🌸🌸



# विशेष उज्ज्वल भविष्य परामर्श सत्र ✨

26 अप्रैल (शुक्रवार) 2024

## “Career Counselling Session : Empowering Students for Future Success”

In a remarkable event on **May 26, 2024**, **Hans Hospitals, Satpuli** organized its **Second "Career Counselling Session"** for school children of the entire Garhwal region. This event aimed to provide valuable guidance and support to students in shaping their future career paths. With over **300 enthusiastic** students of class 10th, 11th & 12th from various schools, the program was a resounding success.

The day started with individual counseling sessions, where each student had the opportunity to discuss their aspirations, interests, and goals. The experienced professionals from organization and outside offered valuable insights and advice, helping the students gain clarity and direction in their career choices. It was heartening to witness the students' enthusiasm as they absorbed the knowledge shared by the mentors.

The program also included a range of **career-related activities and workshops like quiz Competition**. Students had the chance to participate in engaging sessions that exposed them to different professions and industries. These interactive activities aimed to broaden their horizons and inspire them to explore various career options. From hands-on demonstrations to informational presentations, the students gained valuable insights into potential career paths.





To make the day even more memorable, THFGH arranged a delicious lunch for all the students and teachers. The lively atmosphere fostered a sense of camaraderie among the students, allowing them to bond and share their experiences. **The joy and excitement were palpable as the children relished the meal and engaged in conversations about their newfound career aspirations.**



The "Career Counselling Session" proved to be an enriching and enjoyable event for the students. It not only provided them with guidance but also instilled a sense of confidence and motivation to pursue their dreams. According to a participating teacher- **"The efforts of THFGH and its dedicated employees in organizing such a program are commendable. By investing in the future of these young minds, they are contributing to the growth and success of the next generation."**

Remember, the journey towards a fulfilling career begins with guidance and inspiration. Let us continue to nurture and support the dreams of our young generation, helping them unlock their full potential.



# Life Beyond Work

## Hans Hospital, Haridwar

### JOURNEY TO VAISHNO DEVI :

*Rahul Arya and family's sacred adventure*



Rahul Arya from the EC 4 department and his family embarked on a sacred journey to Vaishno Devi on April 5th. The shared experiences and moments of reflection made this journey a truly special one.

### A JOYOUS CELEBRATION:

*Lakpa's Brother's Engagement in Dehradun*



Lakpa from Optom celebrated her brother sonam's engagement in Dehradun on April 27th. The family made unforgettable memories, cherishing this special milestone together. Here's to love, happiness, and new beginnings!

### JOYFUL REUNION :

*Shivangi Giri's Heartwarming Family Reunion in Haridwar*



Shivangi Giri from the Administration department recently had a fantastic get-together with her family. Her Bua and Fufaji traveled all the way from Delhi to meet her, and it was an emotional reunion after two long years! They went to Chandhi ghat and more places in Haridwar.

### CELEBRATION :

*Varsha's Brother-in-law's Wedding Filled with Love & Joy!*



Varsha Kukreti from the ENT department recently attended her brother-in-law's wedding, a grand celebration! It was a special occasion for the entire family, filled with vibrant decorations and delicious food. Congratulations to her brother-in-law for the new beginning!

ons!

# An Auspicious Day For THFH

On May 4th, Mata Mangla Ji and Shri Bhole Ji Maharaj graced Hans Hospitals, Haridwar with their auspicious presence. It was a significant day for all to witness these divine personalities, known for their service to humanity and the underprivileged. During their visit, they met with patients and distributed fruits, which left the patients overwhelmed. They expressed gratitude for the excellent healthcare services provided free of cost. The hospital staff was equally excited and motivated by their presence.

Mata Mangla Ji and Bhole Ji Maharaj inspected the facilities and were pleased with the high volume of daily patient visits. They appreciated the hospital's commitment to respect patients, ensure cleanliness, hygiene, and the continuous provision of tea and snacks to patients and attendants. In a brief meeting with the hospital's core team, they were presented with the achievements and milestones reached across all THFH units. They were deeply impressed and thanked the staff for their contributions in THFH's journey so far.

Promising to return soon, Mata Mangla Ji and Bhole Ji Maharaj departed after a memorable group photo, leaving a lasting impact on everyone they met.



### A DOUBLE CELEBRATION:

*Damini and Nandani Create Unforgettable Memories on Their Daughter's 2nd Birthday and Brother-in-law's Wedding*



In a heartwarming double celebration, Damini from the TPA department and Nandani from the EC2 department came together to celebrate their daughter's 2nd birthday with their families. The joyous occasion took on an even more special meaning as Damini also attended her brother-in-law's marriage, combining the festivities into one memorable event. Wishing their daughter a very happy birthday and sending warm congratulations to Damini's brother-in-law on his marriage! May their lives be filled with endless happiness and love.

### A HEARTWARMING REUNION:

*Puneeta and Poonam's 20-Year Journey to Finally Embrace Each Other Again*



Puneeta, from the Optom department, recently had a reunion that was 20 years in the making. Her sister, Poonam, traveled all the way from New York to meet her on April 22nd, and the emotions ran high as they finally reunited. The bond between siblings is truly special, and Puneeta and Poonam's reunion was a testament to the enduring love and connection they share. The time spent together was filled with laughter, reminiscing about old times, and creating new memories.



### A HEARTFELT CONGRATULATIONS :

*Vipesh Daughter Ties the knot*

Vipesh from Optical Department his daughter tied the knot on 18 April, The wedding was filled with joy, laughter, and lots of fun. What's even more amazing is that many of our own employees were there to join in the festivities. It's heartwarming to see our work family come together to celebrate such a special occasion. Let's all congratulate Vipesh ji.

# Life Beyond Work

## Hans Hospital, Satpuli

### LOVE AND CELEBRATIONS IN THE AIR:

*Bhawna and Manish's Wedding and Ankit-Anjali's Union in Dehradun!*



Bhawna from the SICU department tied the knot with Mr. Manish on April 18th. Let's shower them with our warmest congratulations and wish them a lifetime of happiness and bliss! But the celebrations don't stop there! Ankit from the General ward department and Anjali from the ICU department also took their vows on April 23rd in the enchanting city of Dehradun. It's truly heartwarming to see love blooming within our own work family!

### A BLISSFUL ANNIVERSARY CELEBRATION:

*Komal Sharma, Nursing Supervisor, and Radhakrishnan, Nursing In-charge, Rejoice with Office Friends!*



It's time to raise a toast and celebrate love as Komal, our beloved Nursing Supervisor, and Radhakrishnan, our esteemed Nursing In-charge, commemorate their marriage anniversary on April 22, 2024. Here's to Komal and Radhakrishnan, and to many more years of love and happiness! Cheers.

### A SPIRITUAL JOURNEY:

*Mahipal and Sushil's Pilgrimage to Kartik Swami Darshan in Rudraprayag*



Mahipal from the Nursing department and Sushil from the ICU department embarked on a sacred journey to Kartik Swami Darshan in Rudraprayag. This pilgrimage holds great significance for devotees seeking blessings and divine connection. May their experiences at Kartik Swami Darshan continue to inspire and guide them on their path of spiritual growth.

### TRIPLE BIRTHDAY BASH :

*Hospital Colleagues Unite in Celebrations*



Riya, from Radiology department, celebrated her birthday on April 30th, while Anuj from Front Office department had his special day on April 29th. Dr. Arunesh, a respected figure at THFGH, marked his birthday on April 24th. These birthdays served as a reminder of the importance of coming together to celebrate the incredible individuals who contribute to the success and well-being of the hospital.

# Life Beyond Work

## Hans Hospital, Haridwar & Satpuli

### NAVRATRI PUJAN 9<sup>th</sup> April to 17<sup>th</sup> April 2024



### BIRTHDAY CELEBRATION



### SHRI SATYANARAYAN PUJA 23<sup>rd</sup> April 2024

# Fun Facts and Trivia:

## COMPLETE THIS QUIZ.

- Q1. Which facial features remain the same size from birth to adulthood ?
- Q2. Which hormone regulates the sleep-wake cycle ?
- Q3. Which part of the eye can be transplanted ?
- Q4. What is the resolution of a human eye ?
- Q5. Which part of the brain control the temperature ?
- Q6. Which body part is not present at birth ?
- Q7. The hardest bone in our body ?
- Q8. Which animal can detect cancer in their owner's body ?
- Q9. Which species is immortal ?
- Q10. Strongest muscle in our body ?

### Answers-

- 1. Eyes   2. Melatonin   3.the cornea   4. 576 megapixels
- 5. Hypothalamus   6. Kneecap (patela)   7. Jawbone   8. Dog
- 9. Turritopsis dohrnii ( jellyfish)   10. Tongue.

“ HORSES ARE CAPABLE OF SEEING NEARLY **360 DEGREES** AT A TIME ”



# WELCOME ABOARD

## Hans Hospital, Satpuli & Hans Hospital, Haridwar

### INTERNAL TRANSFER FROM HANS SATPULI TO HANS HARIDWAR



**INDU RAWAT**  
Nursing  
Hans Hospital, Haridwar



**MONIKA YOGI**  
Operations  
Hans Hospital, Haridwar



**YATENDRA SINGH**  
Front Office & Billing  
Hans Hospital, Haridwar



**HINA RAWAT**  
Ophthalmology  
Hans Hospital, Haridwar



**RENU KUMARI**  
OT  
Hans Hospital, Haridwar

### OUTSOURCE TO ON-ROLL



**ASHISH**  
Food & Beverage  
Hans Hospital, Haridwar

### NEW JOINEE



**DR. AKHILESH JAKHMOLA**  
Clinical Services  
Hans Hospital, Satpuli

# CONTRIBUTION RECOGNITION

## Hans Hospital, Satpuli

*Congratulations!*



**NARAYAN SINGH**

Assistant Manager  
(House Keeping & GDA)

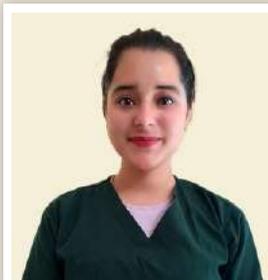
Hans Hospital, Satpuli  
★★★★★



**MAHENDERA SINGH**

Senior Staff Nurse  
(Nursing)

Hans Hospital, Satpuli  
★★★★★



**SIMRAN**

Nursing Incharge  
(Nursing)

Hans Hospital, Satpuli  
★★★★★



**NEHA SAGAR**

Senior Staff Nurse  
(Nursing)

Hans Hospital, Satpuli  
★★★★★



**MANOJ CHAMYAL**

Deputy General Manager  
(Finance)

Hans Hospital, Satpuli  
★★★★★



**ARTI NEGI**

Senior Staff Nurse  
(Nursing)

Hans Hospital, Satpuli  
★★★★★



**BHEEM SINGH**

Deputy Manager  
(Biomedical)

Hans Hospital, Satpuli  
★★★★★



**ASHISH NAITHANI**

Senior Manager  
(Front Office & Billing)

Hans Hospital, Satpuli  
★★★★★



**RAKESH RAWAT**

Senior Staff Nurse  
(Nursing)

Hans Hospital, Satpuli  
★★★★★



**SANDEEP SINGH**

Nursing Incharge  
(Nursing)

Hans Hospital, Satpuli  
★★★★★

# CONTRIBUTION RECOGNITION

**Hans Hospital, Haridwar**

*Congratulations!*



**SHRISTI BISHT**

Assistant Manager  
(HR)

Hans Hospital, Haridwar  
★★★★★



**DINESH SINGH**

Deputy Manager  
(IT)

Hans Hospital, Haridwar  
★★★★★



**ANTIMA CHAUHAN**

Senior Executive  
(Front Office & Billing)

Hans Hospital, Haridwar  
★★★★★



**SONIYA**

Assistant Manager  
(Front Office & Billing)

Hans Hospital, Haridwar  
★★★★★



**DAMYANTI**

Assistant Manager  
(TPA)

Hans Hospital, Haridwar  
★★★★★



**SAHIL SAXENA**

Senior Executive  
(Ec1)

Hans Hospital, Haridwar  
★★★★★



**SANTOSH**

Senior Executive  
(Front Office & Billing)

Hans Hospital, Haridwar  
★★★★★



**SANJEEV SHARMA**

Deputy General Manager  
(Finance)

Hans Hospital, Haridwar  
★★★★★



**ARVIND KUMAR**

Senior Manager  
(SCM)

Hans Hospital, Haridwar  
★★★★★

# Important Reminders and Updates

## **LEADERSHIP CHANGE IN CAMP AND OUTREACH TEAM AT HANS HOSPITAL HARIDWAR -**

Mr. Manish Kumar Bisht will lead Haridwar Outreach team (in addition to his current responsibilities at Hans Hospital Satpuli).

## **FORMATION OF TPA DEPARTMENT @ THFH HARIDWAR - ENHANCING PATIENT EXPERIENCE AND SATISFACTION:**

This department is dedicated to managing the admission and discharge processes for all insurance financed cases, including Ayushman and other Third-Party Administrators (TPAs) under the leadership of Mr. Sanjeev Sharma. Ms Monika Yogi, Ms Damyanti, Ms Soniya Yadav and Mr. Mohd. Shamim will be working in this team.

## **FORMATION OF TPA DEPARTMENT @ THFH SATPULI - ENHANCING PATIENT EXPERIENCE AND SATISFACTION:**

This department is dedicated to managing the admission and discharge processes for all insurance financed cases, including Ayushman and other Third-Party Administrators (TPAs) under the leadership of Mr. Manoj Chamyal. Mr. Anuj Bisht, Ms. Deepa Shahi, Mr. Suresh Singh, Mr. Amit Aswal, Mr. Ashish Naithani & Mr. Narayan Singh will be part of this team.

# Newsletter Contest

It's an opportunity for employees who're reading this newsletter to answer the questions below and win interesting prizes.

- Q1. Which percentage of SICS surgeries are done in Haridwar in April?
- Q2. How many total ENT OPDs done in satpuli in April ?
- Q3. How many total surgeries done from Kotdwar ?
- Q4. When did dialysis department started in Satpuli ?
- Q5. What is the date of joining of Soniya ?
- Q6. From which institute Dr. Kumud did her PG ?
- Q7. How many orthodontic procedures are done every month ?
- Q8. Which core value of THFH is covered in this newsletter ?
- Q9. Autobiography of a Yogi' is written by whom ?
- Q10. Which temple visit was made by which staff?

Send your answers to Ankita Khamba via-

Email: [ankita.khamba@thfhospitals.org](mailto:ankita.khamba@thfhospitals.org)

WhatsApp: 73109 59029

The first two correct entries will be selected as the winners.

The winners will be announced the day after Reflections is published.

Winner of the last month newsletter contest - **Shivani (Nursing) Haridwar**  
**Sachin Dhanai (Radiology) Satpuli**



# CONTEST

# thank you!



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**Remember,** this newsletter is a platform for us to connect, share, and celebrate the amazing work we do every day. If you have any suggestions, stories, or updates you'd like to see featured in future editions, please reach out to the newsletter team.

Thank you for your continued dedication and hard work. Together, we make a difference in the lives of our patients and our community.

Wishing you a fantastic May!

Best regards,

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